

September 4<sup>th</sup> to 18<sup>th</sup> Hurricane Irma Issues / Solutions

Priority	Phase	Issues	Description	Possible Solution
High	Alert	Residents not taking warnings seriously	Residents refusing to leave prior to storm	<ol style="list-style-type: none"> <li>1. Responsibility of consequences fall on individuals</li> <li>2. fill out refusal to leave forms</li> </ol>
High	Evacuation	Residents failure to evacuate when notified	Residents holding out until it being too late if situation intensified	<ol style="list-style-type: none"> <li>1. residents agree to comply with evacuation order</li> <li>2. utilize reverse 911 program</li> </ol>
High	Recovery	No available manpower	<p>Chief responded to island's geo division HQ at pine island FD along with Useppa fire chief and requested manpower, none available</p> <p>High winds and surf determined to be too dangerous to travel</p>	<ol style="list-style-type: none"> <li>1. mandatory scheduled staff to report to duty</li> <li>2. have county supply manpower</li> </ol>
High	Recovery	Limited staff available to do initial damage assessments	Part time staff required to report to their primary departments or had personal damage to deal with	<ol style="list-style-type: none"> <li>1. mandatory scheduled staff to report to duty</li> <li>2. have county supply manpower</li> </ol>
Medium	Recovery	Station backup generator without fuel	Failure to check fuel level before storm season	<ol style="list-style-type: none"> <li>1. contract with supplier to fill tank at start of hurricane season</li> <li>2. include propane supply in preseason checklist</li> </ol>
High	Recovery	No power at the station	Failure to shut off fuel supply to generator	<ol style="list-style-type: none"> <li>1. include fuel shut off in evacuation checklist</li> <li>2. purchase portable backup generator</li> </ol>
Medium	Recovery	Propane delivery by-passed the FD after order was made	Order was delivered to Useppa Island	<ol style="list-style-type: none"> <li>1. list alternative suppliers able to provide propane to the island</li> <li>2. find more reliable</li> </ol>

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				transportation company
High	Recovery	Unable to communicate condition updates	No electricity, phone or internet, poor cell phone service	<ol style="list-style-type: none"> <li>1. find alternative internet service</li> <li>2. utilize social media</li> </ol>
Medium	Recovery	County would not supply island with food, ice or water	Food, ice and water supplied by department staff	<ol style="list-style-type: none"> <li>1. purchase ice machine</li> <li>2. request red cross to supply food, ice and water</li> <li>3. stock non-perishables at station prior to hurricane season</li> </ol>