

September 4th to 18th Hurricane Irma Issues / Solutions

Priority	Phase	Issues	Description	Possible Solution	Action Taken / Date
High	Alert	Residents not taking warnings seriously	Residents refusing to leave prior to storm	<ol style="list-style-type: none"> 1. Responsibility of consequences fall on individuals 2. fill out refusal to leave forms 	These issues are included in the emergency plan and explained during door to door notification process (11/24/2017)
High	Evacuation	Residents failure to evacuate when notified	Residents holding out until it being too late if situation intensified	<ol style="list-style-type: none"> 1. residents agree to comply with evacuation order 2. utilize reverse 911 program 	FD cannot legally force anyone to comply (11/24/2017)
High	Recovery	No available manpower	<p>Chief responded to island's geo division HQ at pine island FD along with Useppa fire chief and requested manpower, none available</p> <p>High winds and surf determined to be too dangerous to travel</p>	<ol style="list-style-type: none"> 1. mandatory scheduled staff to report to duty 2. have county supply manpower 	FD cannot mandatory staff due to nature of part time employees commitment to primary departments Manpower may be requested of the county but not guaranteed (11-24-2017)
High	Recovery	Limited staff available to do initial damage assessments	Part time staff required to report to their primary departments or had personal damage to deal with	<ol style="list-style-type: none"> 1. mandatory scheduled staff to report to duty 2. have county supply manpower 	As noted above, Manpower may be requested but is not guaranteed (11-24-2017)
Medium	Recovery	Station backup generator without fuel	Failure to check fuel level before storm season	<ol style="list-style-type: none"> 1. contract with supplier to fill tank at start of hurricane season 2. include propane supply in preseason 	Now have contract with Suburban Propane for pre-season fuel supply Included in checklist (10-4-2017)

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				checklist	
High	Recovery	No power at the station	Failure to shut off fuel supply to generator	<ol style="list-style-type: none"> 1. include fuel shut off in evacuation checklist 2. purchase portable backup generator 	Prepared tentative check list for pre-season / department evacuation (10-17-2017)
Medium	Recovery	Propane delivery by-passed the FD after order was made	Order was delivered to Useppa Island	<ol style="list-style-type: none"> 1. list alternative suppliers able to provide propane to the island 2. find more reliable transportation company 	Suburban Propane only supplier to islands They contract the barging
High	Recovery	Unable to communicate condition updates	No electricity, phone or internet, poor cell phone service	<ol style="list-style-type: none"> 1. find alternative internet service 2. utilize social media 	Social media requires hiring a PIO to manage information
Medium	Recovery	County would not supply island with food, ice or water	Food, ice and water supplied by department staff	<ol style="list-style-type: none"> 1. purchase ice machine 2. request red cross to supply food, ice and water 3. stock non-perishables at station prior to hurricane season 	Commercial ice machine budgetary issue Red Cross to be contacted directly for supplies Extra water to be stocked at station part of Pre-plan (01-04-2018)